

Best Practices Courses


Jan – May 2012
Daily Time: 8:30am - 5:00pm
Day / Night(N) Schedule Available – 6:00pm – 10:00pm


ITIL – IT Service Management / Project Management / CISA

	Days	Jan-Feb	Mar	Apr	May
ITIL® Foundations v3– (ITSM) IT Service Management – Certification by EXIN (Version 2011) Information Technology Infrastructure Library (IT Service Delivery & IT Service Support) NEW!	2.5 + Exam	Jan. 30-31 & Review + Exam Feb. 1	19-20 & Review + Exam Mar. 21	Call	21-22 & Review + Exam May 23
ITIL® v3 Intermediate – Service Transition Learn practical concepts, processes, policies and methods associated with the Service Transition phase of the Service Lifecycle.	3	Call	Call	Call	Call
ITIL® v3 Intermediate – Service Operation Learn practical aspects Learn overall concepts, processes, policies and methods associated with the Service Operation phase of the Service Lifecycle.	3	Call	Call	Call	Call
Project Management Professional Project Management (PMP) Exam Preparation Certification <i>(Call for Night /Sat. Schedule)</i>	5	Jan. 26-27 & Feb. 1-2-3	20-21 & 28-29-30	Call	17-18 & 23-24-25
Project Management Fundamentals PMI Best Practices of Project Management	2	Call	Call	11-12	Call
CISA® Certified Information Systems Auditor - (32 hrs.) intensive training and review to be prepared for certification exam @ Night Track (K y J &/or Saturday)	8 nights	Open House Feb. 16	Nights – Start Mar.20	Call	Call

COBIT / Six Sigma/ Lean Enterprise – Business Best Practices CERTIFICATION

	Days	Jan-Feb	Mar	Apr	May
COBIT /ISACA – Foundations with COBIT Simulation GAMES™ Isaca Official Curriculum from IT Preneurs	2.5	Call	Call	Call	Call
Six Sigma – Foundations (Yellow Belt – Level Certification) Approved content for PDU's at CIAPR (40 hrs. Plus Project Dev.)	5	Call	Call	Call	Call
Six Sigma – Green Belt – to Black Belt Certification Approved content for PDU's at CIAPR (48 hrs. Plus Project Dev.) <i>Non-Consecutive Nights & Saturday</i>	6	Open House Feb. 2	Call	Call	Call
LEAN Enterprise – Bronze Level Certification Official Certification & Curriculum content Sponsored By (SME, AME, Shingo Prize)	5	Call	Call	Call	Call
LEAN Health Care – Bronze Level Certification Official Certification & Curriculum content Sponsored By (SME, AME, Shingo Prize)	5	Call	Call	Call	Call

