

## Best Practices Courses



**Daily Time: 8:30am - 5:00pm**

**Day / Night(N) Schedule Available – 6:00pm – 10:00pm**

<b>ITIL – IT Service Management / Project Management / CISA</b>					
	Days	Mar	Apr	May	June
<b>ITIL® Foundations Bridge from v2 to v3</b> Foundation Certificate is required	1	Call	Call	Call	Call
<b>ITIL® Foundations v3– (ITSM) IT Service Management – Certification by EXIN</b> Information Technology Infrastructure Library (IT Service Delivery & IT Service Support)	2.5 + Exam	22-24 Ex. 24	Call	24-25 Ex. 26	Call
<b>ITIL® v3 Intermediate – SOA Capability</b> Service Level Management & Financial Management – aspects of the ITIL v3 Service Lifecycle and processes associated with the Service Offerings and Agreements of services and service delivery.	5	Call	Call	Call	Call
<b>ITIL® v3 Intermediate Release, Control &amp; Validation Capability (RCV)</b> practical aspects of the ITIL® v3 Service Lifecycle and processes associated with the Release, Control and Validation of services and service delivery.	5	Call	Call	Call	Call
<b>Project Management Professional</b> Project Management (PMP) Certification <i>(Call for Night /Sat. Schedule)</i>	5	24-25-26 & 30-31	Night Track Start: April 19	19-20-21 & 27-28	Call
<b>Project Management Fundamentals</b> PMI Best Practices of Project Management	2	Call	26-27	Call	Call
<b>CISA® Certified Information Systems Auditor - (32 hrs.)</b> intensive training and review to be prepared for certification exam @ <b>Night Track (K y J)</b>	8 nights	Call	Night Track Start: April 6	Call	Call

<b>COBIT / Six Sigma/ Lean Enterprise – Business Best Practices</b>					
<b>CERTIFICATION</b>	Days	Mar	Apr	May	June

<b>COBIT /ISACA – Foundations with COBIT Simulation GAMES™</b> Isaca Official Curriculum from IT Preneurs	2.5	Call	Call	Call	Call
<b>Six Sigma – Foundations (Yellow Belt – Level Certification)</b> Approved content for PDU's at CIAPR (40hrs.)	5	Call	Call	Call	Call
<b>Six Sigma – Green Belt – Level Certification</b> Approved content for PDU's at CIAPR (72 hrs.) Non-Consecutive days	9	Call	Call	Call	Call
<b>LEAN Enterprise – Bronze Level Certification</b> Official Certification & Curriculum content Sponsored By (SME, AME, Shingo Prize)	5	Call	Call	Call	Call
<b>LEAN Health Care – Bronze Level Certification</b> Official Certification & Curriculum content Sponsored By (SME, AME, Shingo Prize)	5	Call	Call	Call	Call

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